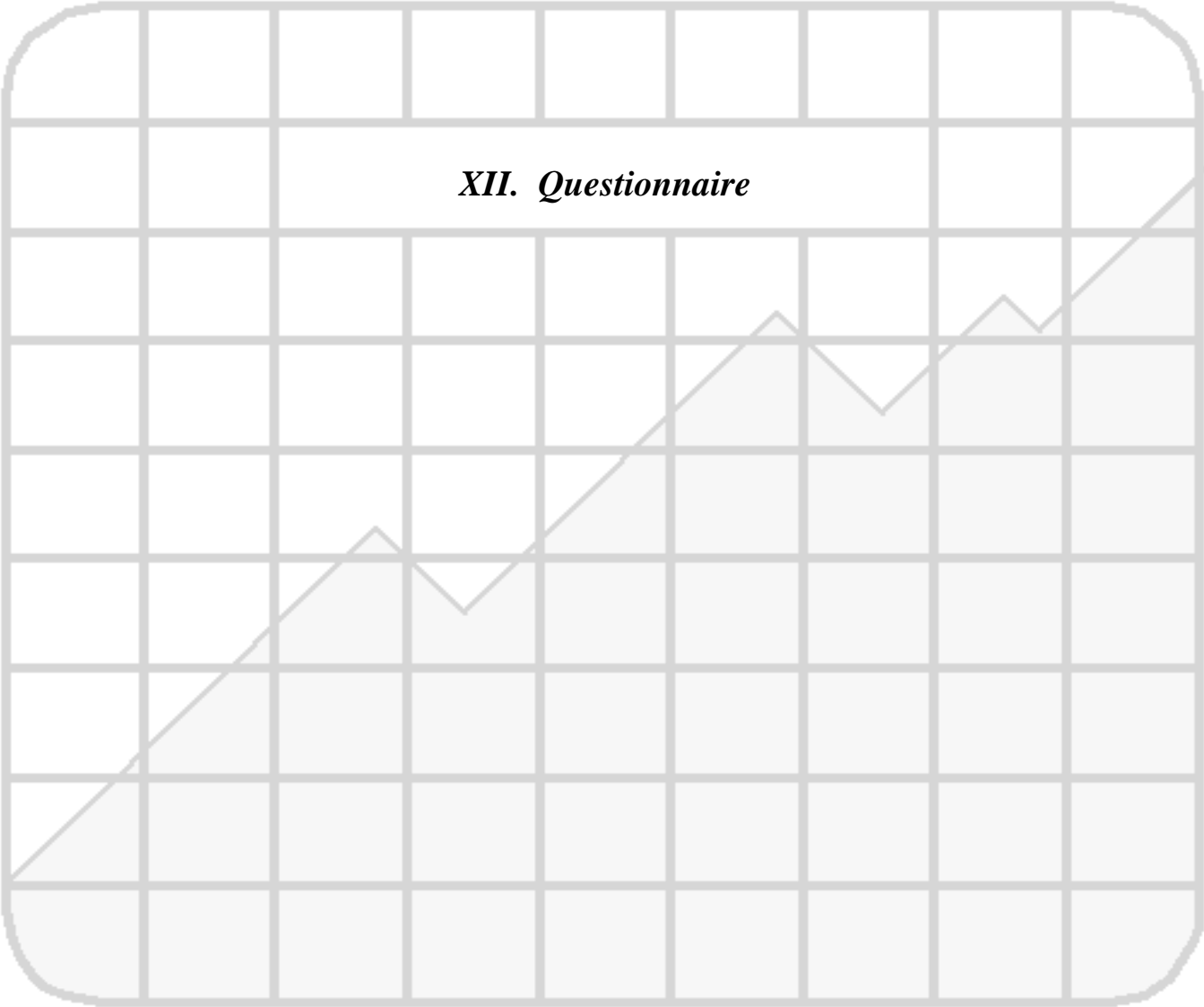


## DEMOGRAPHICS OF SAMPLE

	<i>JULY 2001 SAMPLE (N = 1352)</i>		<i>JULY 2001 SAMPLE (N = 1352)</i>		<i>JULY 2001 SAMPLE (N = 1352)</i>
<b><u>Gender</u></b>		<b><u>Education</u></b>		<b><u>Household Members Under 18</u></b>	
Male	47%	Some high school or less	15%	Yes	46%
Female	53%	High school graduate	24%	No	53%
		Some college/Assoc./vocational	30%	Won't say	1%
		4-year college graduate	18%		
		Graduate work/degree	12%	<b><u>Household Members 65 or Over</u></b>	
		Won't say	1%	Yes	20%
<b><u>Age</u></b>				No	79%
18 to 24 years	9%	<b><u>Annual Household Income</u></b>		Won't say	2%
25 to 34 years	16%	Less than \$10,000	6%		
35 to 49 years	33%	\$10,000 to \$20,000	12%	<b><u>Length of Albuquerque Residency</u></b>	
50 to 64 years	23%	\$20,000 to \$35,000	19%	Less than 2 years	7%
65 years and over	19%	\$35,000 to \$50,000	16%	2 to 5 years	11%
Won't say	1%	\$50,000 to \$75,000	13%	6 to 9 years	7%
		\$75,000 to \$100,000	8%	10 to 19 years	20%
<b><u>Ethnicity</u></b>		\$100,000 or more	5%	20 years or more	55%
Caucasian/Anglo	52%	Won't say	22%	Don't know/won't say	1%
Hispanic	39%				
African-American	2%	<b><u>Household Size</u></b>			
Native American Indian	2%	One/myself	22%		
Other	4%	2 people	33%		
Won't say	1%	3 people	20%		
		4 people	14%		
		More than 4 people	10%		
		Won't say	1%		



City of Albuquerque  
2001 Citizens' Perceptions of Community Conditions  
MAY 2001  
FINAL

(N = 1350, 150 per 9 CPA's (Southwest Mesa & South Valley combined), RDD)

Hello. My name is **YOUR NAME** I'm calling on behalf of the City of Albuquerque. My company, Research & Polling, is doing the annual study for the City about citizens' attitudes and opinions. We are not selling anything. Your household was selected at random, and all of your answers are confidential. May I please speak to someone who is at least 18? (Repeat introduction with 18+ respondent, if person answering phone is under 18)

**A. Do you reside within Albuquerque city limits?**

1. Yes
2. No (thank and terminate)
3. Don't know/won't say (thank and terminate)

**1. Overall, in the past year, would you say that the City of Albuquerque has become a better place to live, is about the same, or has become worse?**

- |                   |  |
|-------------------|--|
| 1. Better place   | 3. Worse place                               |
| 2. About the same | 4. Don't know/won't say (do <u>not</u> read) |

**2. What do you like most about Albuquerque? (probe) What else? (do not read categories) (take up to 3 responses)**

- |   |   |
|---|---|
| 001. Crime rate is low                    | 020. Cost of housing is low/reasonable              |
| 002. Lack of gang/youth problems/graffiti | 021. Good jobs are available                        |
| 003. Cultural diversity                   | 022. Wages are good                                 |
| 004. Laid back atmosphere                 | 023. Presence of SNL/Kirtland AFB                   |
| 005. Friendly people                      | 024. Government/political leadership is competent   |
| 006. Close to family                      | 025. Educational system is good                     |
| 007. Small town atmosphere                | 026. Schools are good                               |
| 008. Far away from big cities             | 027. Higher education available                     |
| 009. Nice neighborhoods                   | 028. Growth rate is just right                      |
| 010. Open spaces of land                  | 029. Roads/streets/highways are in good condition   |
| 011. Peaceful/isolated                    | 030. Traffic is light/low traffic congestion        |
| 012. Scenic mountain setting              | 031. Good general programs/facilities               |
| 013. Clean town/area                      | 032. Good hospitals/medical centers                 |
| 014. Environmentally clean/friendly       | 033. Proximity to mountains/wilderness/rivers, etc. |
| 015. Air quality/atmosphere               | 034. Access to skiing/sports                        |
| 016. Climate/weather is pleasant          | 035. Arts/cultural events                           |
| 017. Labor force/skilled labor available  | 499. Everything                                     |
| 018. Taxes are reasonable                 | 500. Don't know/won't say                           |
| 019. Cost living is low/reasonable        |   |

Other (specify) \_\_\_\_\_

3. What is the *single biggest* problem facing residents of Albuquerque today? (do not read categories) (one response only)

- |   |   |
|---|---|
| 001. Crime rate is high                             | 022. Cost of living is high/unreasonable                      |
| 002. Gangs  | 023. Cost of housing is high/unreasonable                     |
| 003. Graffiti                                       | 024. Good jobs are unavailable/few                            |
| 004. Domestic/family violence                       | 025. Educational system is poor                               |
| 005. Family problems                                | 026. Homelessness is high                                     |
| 006. DWI rate is high                               | 027. Cultural diversity/lack of                               |
| 007. Government/political leadership is incompetent | 028. Too few cultural events                                  |
| 008. Growing too big/too fast                       | 029. People are not friendly                                  |
| 009. Land development out of control                | 030. Lack of recreation facilities/parks                      |
| 010. Roads/streets/highways are in poor condition   | 031. Lack of youth activities                                 |
| 011. Orange barrels/constant street repairs         | 032. Environment/polluted air/water                           |
| 012. Big I construction                             | 033. Climate/weather is unpleasant                            |
| 013. Traffic congestion                             | 034. Lack of water/water supply                               |
| 014. No parking                                     | 035. Ground water pollution/contamination                     |
| 015. Too few bridges over the Rio Grande            | 036. Discharge of polluted water into water supply/industrial |
| 016. Lack of good city transit                      | 037. Noise  |
| 017. Military presence                              | 038. Lack of landscaping/vegetation                           |
| 018. Nuclear waste transport/WIPP                   | 499. Nothing/no drawbacks (skip to question 5)                |
| 019. Tourism is ruining the area                    | 500. Don't know/won't say (skip to question 5)                |
| 020. Labor force/skilled labor unavailable          |   |
| 021. Taxes are high/unreasonable                    |   |

Other (specify) \_\_\_\_\_

4. What other problems are facing Albuquerque residents today? (do not read categories) (take up to 3 responses)

- |   |   |
|---|---|
| 001. Crime rate is high                             | 022. Cost of living is high/unreasonable                      |
| 002. Gangs  | 023. Cost of housing is high/unreasonable                     |
| 003. Graffiti                                       | 024. Good jobs are unavailable/few                            |
| 004. Domestic/family violence                       | 025. Educational system is poor                               |
| 005. Family problems                                | 026. Homelessness is high                                     |
| 006. DWI rate is high                               | 027. Cultural diversity/lack of                               |
| 007. Government/political leadership is incompetent | 028. Too few cultural events                                  |
| 008. Growing too big/too fast                       | 029. People are not friendly                                  |
| 009. Land development out of control                | 030. Lack of recreation facilities/parks                      |
| 010. Roads/streets/highways are in poor condition   | 031. Lack of youth activities                                 |
| 011. Orange barrels/constant street repairs         | 032. Environment/polluted air/water                           |
| 012. Big I construction                             | 033. Climate/weather is unpleasant                            |
| 013. Traffic congestion                             | 034. Lack of water/water supply                               |
| 014. No parking                                     | 035. Ground water pollution/contamination                     |
| 015. Too few bridges over the Rio Grande            | 036. Discharge of polluted water into water supply/industrial |
| 016. Lack of good city transit                      | 037. Noise  |
| 017. Military presence                              | 038. Lack of landscaping/vegetation                           |
| 018. Nuclear waste transport/WIPP                   | 499. Nothing/no drawbacks                                     |
| 019. Tourism is ruining the area                    | 500. Don't know/won't say                                     |
| 020. Labor force/skilled labor unavailable          |   |
| 021. Taxes are high/unreasonable                    |   |

Other (specify) \_\_\_\_\_

5. Overall in the past year, would you say that your neighborhood has become a *better place* to live, is *about the same*, or has become *worse*?

- |                   |  |
|-------------------|--|
| 1. Better place   | 3. Worse place                                 |
| 2. About the same | 4. Don't know/won't say ( <i>do not read</i> ) |

6. How would you rate the quality of life in your neighborhood? Would you say it is *excellent, good, fair, poor* or *very poor*

- |              |  |
|--------------|--|
| 5. Excellent | 2. Poor  |
| 4. Good      | 1. Very poor                                   |
| 3. Fair      | 6. Don't know/won't say ( <i>do not read</i> ) |

7. Please rate, anywhere between 5 and 1 how strongly you agree that there is a 'sense of neighborhood' where you live, where 5 means *strongly agree* and 1 means *strongly disagree*.

STRONGLY  
AGREE

STRONGLY      DON'T KNOW/  
DISAGREE      WON'T SAY

5 . . . . . 4 . . . . . 3 . . . . . 2 . . . . . 1 . . . . . 6

8. Please tell me what a 'sense of neighborhood' means to you? (*do not read categories*) (*take up to 3 responses*)

- |                                       |  |
|---------------------------------------|--|
| 01. Caring neighbors                  | 06. Long-time neighbors                      |
| 02. Neighbors socializing             | 07. Nearby work/job                          |
| 03. Businesses nearby                 | 08. Residents' involvement in neighborhood   |
| 04. People walking on streets/visible | 09. Care given to appearance of neighborhood |
| 05. Low crime rate                    | 99. Don't know/won't say                     |

Other (*specify*) \_\_\_\_\_

9. What is the single biggest problem facing residents of your neighborhood today? (*probe*) What else? (*do not read categories*) (*take up to 3 responses*)

- |   |   |
|---|---|
| 001. Crime rate is high                             | 022. Cost of living is high/unreasonable                      |
| 002. Gangs  | 023. Cost of housing is high/unreasonable                     |
| 003. Graffiti                                       | 024. Good jobs are unavailable/few                            |
| 004. Domestic/family violence                       | 025. Educational system is poor                               |
| 005. Family problems                                | 026. Homelessness is high                                     |
| 006. DWI rate is high                               | 027. Cultural diversity/lack of                               |
| 007. Government/political leadership is incompetent | 028. Too few cultural events                                  |
| 008. Growing too big/too fast                       | 029. People are not friendly                                  |
| 009. Land development out of control                | 030. Lack of recreation facilities/parks                      |
| 010. Roads/streets/highways are in poor condition   | 031. Lack of youth activities                                 |
| 011. Orange barrels/constant street repairs         | 032. Environment/polluted air/water                           |
| 012. Big I construction                             | 033. Climate/weather is unpleasant                            |
| 013. Traffic congestion                             | 034. Lack of water/water supply                               |
| 014. No parking                                     | 035. Ground water pollution/contamination                     |
| 015. Too few bridges over the Rio Grande            | 036. Discharge of polluted water into water supply/industrial |
| 016. Lack of good city transit                      | 037. Noise  |
| 017. Military presence                              | 038. Lack of landscaping/vegetation                           |
| 018. Nuclear waste transport/WIPP                   | 499. Nothing/no drawbacks                                     |
| 019. Tourism is ruining the area                    | 500. Don't know/won't say                                     |
| 020. Labor force/skilled labor unavailable          |   |
| 021. Taxes are high/unreasonable                    |   |

Other (*specify*) \_\_\_\_\_

**10. In your neighborhood, have you noticed in the last year a decline in the appearance of properties?**

1. Yes
2. No
3. Don't know/won't say

**11. In your neighborhood, have you noticed in the last year that owner-occupied homes are turning into rentals?**

1. Yes
2. No
3. Don't know/won't say

**12. How do you rate the general upkeep and appearance of the homes and apartments in your neighborhood? Are they excellent, good, fair, poor or very poor?**

- |              |   |
|--------------|---|
| 5. Excellent | 2. Poor   |
| 4. Good      | 1. Very poor  |
| 3. Fair      | 6. Don't know/won't say ( <i>do <u>not</u> read</i> ) |

**13. In the past year, do you think crime in your neighborhood has *increased, decreased* or *stayed the same*?**

- |                    |   |
|--------------------|---|
| 1. Increased       | 3. Decreased  |
| 2. Stayed the same | 4. Don't know/won't say ( <i>do <u>not</u> read</i> ) |

**14. In your neighborhood, how do you feel about being outside at night by yourself? Do you feel *very safe, somewhat safe, somewhat unsafe, or very unsafe*?**

- |                    |   |
|--------------------|---|
| 4. Very safe       | 1. Very unsafe  |
| 3. Somewhat safe   | 5. Don't know/won't say ( <i>do <u>not</u> read</i> ) |
| 2. Somewhat unsafe |   |

**15. In your neighborhood, how do you feel about being outside during the day by yourself? Do you feel *very safe, somewhat safe, somewhat unsafe, or very unsafe*?**

- |                    |   |
|--------------------|---|
| 4. Very safe       | 1. Very unsafe  |
| 3. Somewhat safe   | 5. Don't know/won't say ( <i>do <u>not</u> read</i> ) |
| 2. Somewhat unsafe |   |

**16. In the past year, have you or a household member been a victim of crime?**

1. Yes
2. No
3. Don't know/won't say

**17. In the past year, have you reported an incident to the APD?**

1. Yes
2. No (*skip to Question 19*)
3. Don't know/won't say (*skip to Question 19*)

**18. How would you rate APD in responding to a report of an incident? Would you rate them as *excellent, very good, good, fair, or poor*?**

- |              |   |
|--------------|---|
| 5. Excellent | 2. Fair   |
| 4. Very Good | 1. Poor   |
| 3. Good      | 6. Don't know/won't say ( <i>do <u>not</u> read</i> ) |

**19. How would you rate the performance of the City of Albuquerque animal control services? Would you say it is...? (*Read*)**

- |              |   |
|--------------|---|
| 5. Excellent | 2. Fair   |
| 4. Very good | 1. Poor   |
| 3. Good      | 6. Don't know/won't say ( <i>do <u>not</u> read</i> ) |



**20. If you wanted a dog or cat as a pet, where would you go to get one? (do not read categories) (take up to 3 responses)**

- |                                  |  |
|----------------------------------|--|
| 01. City Animal Services/shelter | 06. Pet store                              |
| 02. Animal Humane Society        | 07. PACA/People Against Cruelty to Animals |
| 03. Friends/relatives            | 08. Adoptathon                             |
| 04. Newspaper advertisements     | 98. Don't want to adopt                    |
| 05. Breeders                     | 99. Don't know/won't say                   |

Other (specify) \_\_\_\_\_

**21. Do you currently own at least one dog or cat that lives with you in Albuquerque?**

1. Yes
2. No (skip to question 26)
3. Don't know/won't say (skip to question 26)

**22. From where did you get the dogs and/or cats that currently live with you? (do not read categories) (take up to 3 responses)**

- |                                  |  |
|----------------------------------|--|
| 01. City Animal Services/shelter | 07. PACA/People Against Cruelty or Animals |
| 02. Animal Humane Society        | 08. Adoptathon                             |
| 03. Friends/relatives            | 09. Born in my home/property               |
| 04. Newspaper advertisements     | 10. Stray/found it                         |
| 05. Breeders                     | 99. Don't know/won't say                   |
| 06. Pet store                    |  |

Other (specify) \_\_\_\_\_

**23. Over the past twelve months, have you taken your dogs or cats to a veterinarian for an annual health checkup?**

1. Yes
2. No
3. Don't know/won't say

**24. Are your dogs and cats spayed or neutered at this time?**

- |                              |   |
|------------------------------|---|
| 1. Yes (skip to question 26) | 3. Some are                                   |
| 2. No                        | 4. Don't know/won't say (skip to question 26) |

**25. Is there any particular reason why your dogs and cats are not spayed or neutered at this time. (do not read categories) (take up to 3 responses)**

- |  |   |
|--|---|
| 01. Too young                                      | 05. No reminder sent from adoption agency |
| 02. Too busy/no time                               | 06. Want to breed them/puppies/kittens    |
| 03. Expense  | 07. Don't want to                         |
| 04. Inconvenient locations of where to go for this | 99. Don't know/won't say                  |

Other (specify) \_\_\_\_\_

**26. Are you a member of an animal protection group?**

1. Yes, member
2. Not a member
3. Don't know/won't say

**27. "Do you consider your household to be saving water?"**

1. Yes
2. No
3. Don't know/won't say

**28. "What would encourage (has encouraged) you to participate in the City's water conservation programs?" (do not read categories) (take up to 3 responses)**

- |  |  |
|--|--|
| 01. Already reducing water use                             | 15. Know more about xeriscaping/plants/installment/        |
| 02. Do <u>not</u> make property decisions                  | benefits of xeriscape landscaping/coming to like           |
| 03. Do <u>not</u> have landscaping at property             | aesthetics of xeriscaping                                  |
| 04. Financial incentives (rebates/discounts)               | 16. Mix landscaping with xeriscaping & non-xeriscape       |
| 05. Lower water bill                                       | landscapes   |
| 06. Availability of evening/weekend appointments           | 16. Know more about low flow toilets/satisfaction with low |
| 07. Home evaluation & toilet installment at same time      | flow toilets   |
| 08. Trusted hired contractors/no violation of privacy from | 17. Schools/school child encouraged it                     |
| evaluators/contractor                                      | 18. Knowing/doing socially conscious deed                  |
| 09. Having time off work to participate in program         | 19. Knowing you are preserving resources                   |
| 10. More time to do it/having help doing it                | 20. Knowing our water is limited                           |
| 11. A way to finance it with installment payments/being    | 21. Remembering to practice/reminders to practice it       |
| able to afford it  | 22. Being able to control the behavior of other household  |
| 12. Making it convenient/removing barriers                 | members  |
| 13. Information on how to reduce water use                 | 98. Nothing  |
| 14. Seeing video tapes about this program                  | 99. Don't know/won't say                                   |

Other (specify) \_\_\_\_\_

**29. Do you either work, or go to school outside of home? (Probe, if necessary)**

- |                |                                    |
|----------------|------------------------------------|
| 1. Work only   | 4. Neither (skip to 37)            |
| 2. School only | 5. Won't say (skip to Question 37) |
| 3. Both        |                                    |

**I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week, using each type of transportation. Keep in mind that a round trip counts as two trips.**

- |  |                          |
|--|--------------------------|
| <b>30. Drive alone in your car: _____</b> (trips, please use 2 digits)   | 99. Don't know/won't say |
| <b>31. Car pool, drive or ride with someone else in a private automobile: _____</b> (trips, please use 2 digits) | 99. Don't know/won't say |
| <b>32. Ride the bus: _____</b> (trips, please use 2 digits)  | 99. Don't know/won't say |
| <b>33. Ride a motorcycle: _____</b> (trips, please use 2 digits)   | 99. Don't know/won't say |
| <b>34. Ride a bicycle: _____</b> (trips, please use 2 digits)  | 99. Don't know/won't say |
| <b>35. Walk: _____</b> (trips, please use 2 digits)  | 99. Don't know/won't say |
| <b>36. Get there some other way: _____</b> (trips, please use 2 digits)  | 99. Don't know/won't say |

**37. Generally, do you believe the City bus services to be better today than three years ago?**

1. Yes
2. No
3. Don't know/won't say

**38. In your opinion, is Albuquerque's growth too fast, too slow, or just about right?**

- |             |  |
|-------------|--|
| 3. Too fast | 2. Just about right                            |
| 1. Too slow | 4. Don't know/won't say ( <i>do not read</i> ) |

**39. In your opinion, should Albuquerque residential areas...? (*Read; Record 1*)**

1. Grow through developing vacant land in the built up parts of the city

- OR -

2. Grow on vacant land that is now on the outer boundaries of the city
3. Both types of growth (*do not read*)
4. Neither (*do not read*)
5. No growth at all (*do not read*)
6. Don't know/won't say (*do not read*)

**40. In thinking of vacant land in your part of town, what would you like to see built or developed on the vacant land? (*Do not read; record up to 3 responses*)**

- |  |   |
|--|---|
| 01. Want no development on this vacant land                  | 08. Multi-family housing/apartments/townhouses  |
| 02. There is no vacant land in this part of town             | 09. Neighborhood retail and service businesses  |
| 03. Landscaping it/planting/grounds maintenance/weed removal | 10. Regional shopping mall                      |
| 04. City parks/recreational facilities                       | 11. Large retail stores                         |
| 05. Grocery stores   | 12. Movie theater                               |
| 06. Restaurants  | 13. Youth center                                |
| 07. Single-family housing/separate free-standing dwelling    | 14. Senior center                               |
|  | 99. Don't know/won't say ( <i>do not read</i> ) |

Other (*specify*) \_\_\_\_\_

**41. Please rate anywhere between 5 and 1 how important it is to you that Downtown Albuquerque be an active city center, where 5 means *very important* and 1 means *not at all important*.**

VERY  
IMPORTANT

NOT AT ALL  
IMPORTANT

DON'T KNOW/  
WON'T SAY

5 . . . . . 4 . . . . . 3 . . . . . 2 . . . . . 1 . . . . . 6

**Which of the following things have you done at least one time in the past year? (*rotate*)**

- |   | <u>YES</u> | <u>NO</u> | <u>DON'T KNOW/<br/>WON'T SAY</u> |
|---|------------|-----------|----------------------------------|
| 42. Walked along Central Avenue in Downtown Albuquerque . . . . .             | 1          | 2         | 3                                |
| 43. Driven on Central Avenue in Downtown Albuquerque . . . . .                | 1          | 2         | 3                                |
| 44. Gone to Downtown Albuquerque for business or government reasons . . . . . | 1          | 2         | 3                                |
| 45. Purchased anything at Downtown restaurants and businesses . . . . .       | 1          | 2         | 3                                |

46. Attended cultural or civic events Downtown ..... 1 ..... 2 ..... 3

**47. What, if anything, keeps you from visiting Downtown Albuquerque more often? (do not read categories) (take up to 3 responses)**

- |                                 |  |
|---------------------------------|--|
| 01. Concern for personal safety | 06. Lack of transportation               |
| 02. No need to go there         | 07. Dislike taking City bus to get there |
| 03. Too far from home           | 08. Homeless/panhandlers                 |
| 04. Lack of parking             | 09. Not enough stores                    |
| 05. Cost of parking             | 99. Don't know/won't say                 |

Other (specify) \_\_\_\_\_

**48. Have you ever participated in a community planning process by attending meetings or hearings?**

1. Yes
2. No (skip to question 50)
3. Don't know/won't say (skip to question 51)

**49. In which community planning activity did you participate? (read if necessary) (take up to 3 responses)**

- |                              |                               |
|------------------------------|-------------------------------|
| 01. Neighborhood sector plan | 05. Planned growth strategy   |
| 02. Area plan                | 06. Centers or corridors plan |
| 03. Corridor plan            | 99. Don't know/won't say      |
| 04. Comprehensive plan       |                               |

Other (specify) \_\_\_\_\_

**50. Would you please tell me the reasons why you have or have not participated in the community planning process? (do not read categories) (take up to 3 responses)**

Why Not

01. Unaware of these
02. No time to participate
03. Dislike meetings/hearings

Why have

04. Make the community better
05. Had the time
06. Interested in community activities
07. Want to be involved with planning process
99. Don't know/won't say

Other (specify) \_\_\_\_\_

**51. Over the past year, have you volunteered time to any community service activities?**

1. Yes
2. No (skip to question 54)
3. Don't know/won't say (skip to question 54)

**52. Please tell me which types of community service activities you volunteered time to over the past year? (DO NOT READ CATEGORIES) (TAKE UP TO 4 RESPONSES) (PROBE IF NECESSARY)**

- |                                       |                               |
|---------------------------------------|-------------------------------|
| 01. Church/synagogue/place of worship | 09. Drug intervention         |
| 02. Youth                             | 10. Civic clubs               |
| 03. Seniors                           | 11. Neighborhood associations |
| 04. Disabled                          | 12. Food Services             |
| 05. Animal                            | 13. Mentally ill              |
| 06. Military                          | 14. Arts                      |
| 07. Cultural                          | 99. Don't know/won't say      |
| 08. Homeless                          |                               |

Other (specify) \_\_\_\_\_

Other (specify) \_\_\_\_\_

Other (specify) \_\_\_\_\_

**53. Over the past year, how often did you participate in such volunteer activities?**

\_\_\_\_\_ (times per week)

\_\_\_\_\_ (times per month)

\_\_\_\_\_ (times per year)

998. Daily

999. Don't know/won't say

**54. How long have you been a resident of the City of Albuquerque?**

1. Less than 2 years

4. 10 to 19 years

2. 2 to 5 years

5. 20 years or more

3. 6 to 9 years

6. Don't know/won't say (do not read)

**55. For how many years have you lived in your current home? (Do not read. Write in years or year moved to current home. If respondent gives number of years as a fraction, round the number to the next higher year. For Example: 1¼ or 1 year and 5 months rounds to 2 years.)**

Number of years at current home \_\_\_\_\_ [WRITE IN 3 DIGITS]

Year moved to current home \_\_\_\_\_ [WRITE IN 4 DIGITS]

99. Don't know/won't say

(If more than 5 years, or year is 1996, or don't know, Skip to Question 58.)

**56. What about your previous home, was it also in Albuquerque, in New Mexico but outside of Albuquerque, or outside of New Mexico? (Do not read. Record one response.)**

1. Also in Albuquerque
2. In New Mexico but outside Albuquerque (skip to Question 58)
3. Outside of New Mexico (skip to Question 58)
4. Homeless (skip to Question 58)

5. Don't know/Won't say (*skip to Question 58*)

**57. For which reasons did you move from your previous home to your current home? (Do not read. Probe, attempt to elicit 3 responses.)**

- |   |  |
|---|--|
| 01. Crime                                 | 09. Family size increase/needed more space                     |
| 02. Gangs                                 | 10. Family size decreased/Needed less space                    |
| 03. Drugs                                 | 11. Desired less responsibility in home upkeep                 |
| 04. Burglaries                            | 12. Better local schools                                       |
| 05. Physically deteriorating neighborhood | 13. Residence closer to employment                             |
| 06. Concern about loss in value of home   | 14. Moved to retirement home                                   |
| 07. Purchase home instead of renting      | 15. Moved away from home/parents/family home/first time on own |
| 08. Upgrade to nicer home                 | 99. Don't know/won't say                                       |

Other (specify) \_\_\_\_\_

**58. Next, what is your zip code at your current residence? (write in)**

Zip code: 87 \_\_\_\_\_

999. Don't know/won't say

**59. NOTE TO POLLER: DO WE HAVE A COMMUNITY PLANNING AREA (CPA) FOR THIS RESPONDENT? (IF YES...) WHAT IS IT?**

Community Planning Area: \_\_\_\_\_ (Skip to Question 61)

99. No planning area (continue)

**60. Can you please tell me the nearest street intersection to your current home? (If respondent is hesitant to reveal information, say:) The City is interested in determining how to best serve your neighborhood, so we are trying to pinpoint your current neighborhood as accurately as possible. (NOTE: First street refers to the first street mentioned by respondent) (Probe for spelling, street type, i.e., avenue, boulevard, etc., and NE/SE/SW/NW quadrant of the city)**

First Street Name (Probe for spelling): \_\_\_\_\_

<b>Type of Street:</b>	01. Avenue	02. Street	03. Blvd.	04. Lane	05. Place	06. Road
	07. Drive	Other (write in: _____)		99. DK/WS		

<b>Quadrant:</b>	1. NE	2. SE	3. SW	4. NW	5. DK/WS (do <u>not</u> read)	
------------------	-------	-------	-------	-------	-------------------------------	--

Second Street Name (Probe for spelling): \_\_\_\_\_

<b>Type of Street:</b>	01. Avenue	02. Street	03. Blvd.	04. Lane	05. Place	06. Road
	07. Drive	Other (write in: _____)		99. DK/WS		

(NOTE: If respondent unable/unwilling to provide intersection, say): **Can you please tell me the street name of your current home?**

**Street Name:** \_\_\_\_\_ 500. Don't know/won't say (*do not read*)

**Type of Street:**      01. Avenue      02. Street      03. Blvd.      04. Lane      05. Place      06. Road  
07. Drive      Other (write in: \_\_\_\_\_)      99. DK/WS

**At which 100 block is your current home located?** (Zero fill)

**100 Block:** \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ 99999. Don't know/won't say (*do not read*)

**Is its address...?** (*Read*) (*Circle one*)

1. NE      2. SE      3. SW      4. NW      5. DK/WS (*do not read*)

**Is your current home on the north, south, east or west side of the street?**

1. North      4. West  
2. South      5. Don't know/won't say  
3. East

**61. Do you live in a house, apartment, condominium/townhouse, or mobile home (or trailer)?**

1. House      4. Mobile home/trailer  
2. Apartment      5. Other  
3. Condominium/townhouse      6. Won't say

**THANK YOU FOR YOUR PATIENCE, WE ARE ALMOST DONE. I WOULD LIKE TO ASK SOME QUESTIONS FOR STATISTICAL PURPOSES ONLY.**

**62. Do you work Downtown?**

1. Yes  
2. No  
3. Don't know/won't say

**63. Do you consider yourself to be Hispanic, Caucasian, African-American, Native American Indian or of other descent?**

1. Hispanic      4. Native American Indian  
2. Caucasian/Anglo      5. Other  
3. African-American      6. Won't say

**64. Please stop me when I get to the category that most accurately describes your total yearly household income. Is it \_\_\_\_\_ (read below)?**

1. Less than \$10,000      3. \$20,000 to \$35,000  
2. \$10,000 to \$20,000      4. \$35,000 to \$50,000

- 5. \$50,000 to \$75,000
- 6. \$75,000 to \$100,000
- 7. \$100,000 or more
- 8. Won't say (*do not read*)

**65. Generally, do you feel that you are financially *better off*, *worse off*, or the *same* as you were one year ago?**

- |           |                         |
|-----------|-------------------------|
| 3. Better | 2. The same             |
| 1. Worse  | 4. Don't know/won't say |

**66. Do you rent or own your home?**

1. Own
2. Rent
3. Don't know/won't say

**67. What is your monthly cost for your rent, mortgage or housing payment? (probe if necessary)**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 4 digits)

9999. Don't know/won't say

**68. Next, please estimate your average monthly cost for your electricity and gas.**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 3 digits)

999. Don't know/won't say

**69. How about for your water and sewer?**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 3 digits)

999. Don't know/won't say

**70. How about your personal telephone?**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 3 digits)

998. \$999 or more

999. Don't know/won't say

**71. Which best describes your age? (read categories)**

- |                   |                                   |
|-------------------|-----------------------------------|
| 1. 18 to 24 years | 4. 50 to 64 years                 |
| 2. 25 to 34 years | 5. 65 years and over              |
| 3. 35 to 49 years | 6. Won't say (do <u>not</u> read) |

**72. Including yourself, how many people live in your home?**

- |                                     |  |
|-------------------------------------|--|
| 1. One/myself (skip to question 75) | 4. 4 people                                  |
| 2. 2 people                         | 5. More than 4 people                        |
| 3. 3 people                         | 6. Don't know/won't say (do <u>not</u> read) |

**73. Are any household members under 18?**

1. Yes
2. No
3. Don't know/won't say

**74. Are any household members 65 or over?**

1. Yes
2. No
3. Don't know/won't say

**75. What is the highest level of education you have attained?** *(read categories)*

- |    |  |    |   |
|----|--|----|---|
| 1. | 8th grade or less                                    | 5. | 4-year college graduate                 |
| 2. | Some high school                                     | 6. | Graduate work                           |
| 3. | High school graduate                                 | 7. | Graduate degree                         |
| 4. | Some college/associate degree/vocational certificate | 8. | Won't say ( <i>do <u>not</u> read</i> ) |

**76. Do you access the Internet? (IF YES) Do you access it from your home, work, the library, or elsewhere? (take up to 4 responses)**

- |    |           |    |  |
|----|-----------|----|--|
| 1. | Home      | 5. | Do <u>not</u> access Internet ( <i>do <u>not</u> read</i> ) ( <i>skip to question 82</i> ) |
| 2. | Work      | 6. | Don't know/won't say ( <i>do <u>not</u> read</i> ) ( <i>skip to question 82</i> )          |
| 3. | Library   |    |  |
| 4. | Elsewhere |    |  |

77. Please rate the likelihood that you would use a secured City Internet site to pay your City bills and fees if this were an option. Would you say you are *very likely*, *somewhat likely* or *not likely at all* in such a service?

1. Very likely
2. Somewhat likely
3. Not likely at all
4. Don't know/won't say

**78. Please tell me why you rated your likelihood this way. (do not read categories) (take up to 3 responses)**

InterestedNot interested

- |     |                                    |     |  |
|-----|------------------------------------|-----|--|
| 01. | Convenience/fast                   | 05. | Not convenient/slow                    |
| 02. | Secure/safe                        | 06. | Not secure/unsafe                      |
| 03. | No postage required/less expensive | 07. | Don't use Internet a lot/inexperienced |
| 04. | Use Internet a lot                 | 99. | Don't know/won't say                   |

Other (specify)

79. "Have you accessed the City's web page on the Internet? (IF YES) Please rate how easy it was to find the information you needed on the City's website anywhere between 5 and 1, where 5 means *very easy* and 1 means *very difficult*."

HAVEN'T ACCESSED/  
DON'T KNOW/  
WON'T SAY  
VERY  
DIFFICULT  
VERY EASY  
 5 ..... 4 ..... 3 ..... 2 ..... 1 ..... 6

**80. In the past year have you ordered products or services over the Internet? (If YES...) In the past year how many times have you ordered products or services through the Internet?**

000. No, have not ordered (*skip to question 82*)  
 \_\_\_\_ (*exact number of times, please use 3 digits*)  
 998. 998 or more  
 999. Don't know/won't say

**81. Please estimate the total dollars you spent over the past year for products and services you ordered over the Internet.**

\_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ (exact amount in dollars, please use 5 digits)

99998. \$99998 or more

99999. Don't know/won't say

**82. In the past year have you ordered products or services from catalog companies? (If YES...) Please estimate the total dollars you spent over the past year for products and services you ordered through catalogs.**

00000. No, have not ordered

\_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ (exact amount in dollars, please use 5 digits)

99998. \$99998 or more

99999. Don't know/won't say

**83. In the past year have you purchased products, services, or spent money at an Indian Pueblo or Indian Pueblo owned business, excluding gambling? (If YES...) Please estimate the total dollars, excluding gambling, you spent over the past year at Indian Pueblos or Indian Pueblo owned businesses.**

00000. No, have not spent money

\_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ (exact amount in dollars, please use 5 digits)

99998. \$99998 or more

99999. Don't know/won't say

**In the past year have you gambled in New Mexico at: (rotate)**

"Have you gambled at..."			(if yes): How often did you go over the past year? (please use 2 digits)				
	<u>Yes</u>	<u>No</u>	<u>Times/ Day</u>	<u>Times/ Week</u>	<u>Times/ Month</u>	<u>Times/ Year</u>	<u>DK/ WS</u>
	<b>6</b>	<b>9</b>					
<b>84. An Indian Casino</b> . . . . .	1	2	<b>85.</b>	___	___	___	99
<b>86. The horse race track</b> . . . . .	1	2	<b>87.</b>	___	___	___	99
<b>88. A fraternal organization</b> . . . . .	1	2	<b>89.</b>	___	___	___	99

**90. Finally, do you generally support or oppose the concept of unifying local governments by combining the City of Albuquerque and Bernalillo County governments? (Do not read; record 1 response)**

1. Support combining City of Albuquerque and Bernalillo County governments
2. Depends
3. Oppose combining City of Albuquerque and Bernalillo County governments
4. Don't know/won't say

**THIS CONCLUDES OUR SURVEY. THANK YOU FOR YOUR TIME. HAVE A GOOD DAY!**

*NOTE TO POLLER, WAS RESPONDENT:*

1. Male
2. Female

Respondent's Phone Number \_\_\_\_\_

Poller Name \_\_\_\_\_

Poller Code \_\_\_\_\_